

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L2	15	"workforce" near2 plan\$ near2 system	US-PGPUB; USPAT	OR	ON	2008/10/09 10:42
L3	1410298	(SN or (service adj node) or IP or "SN/IP" or "SNIP" or "SN-IP" or switch)	US-PGPUB; USPAT	OR	ON	2008/10/09 10:54
L5	6525	(SN or (service adj node) or IP or "SN/IP" or "SNIP" or "SN-IP" or switch) near6 ((obtain\$ or collect\$) near6 (history or information or statistic))	US-PGPUB; USPAT	OR	ON	2008/10/09 11:25
L6	2237	(system or switch) near7 (((obtain\$ or collect\$) near6 (history or information or statistic)) near6 (switch))	US-PGPUB; USPAT	OR	ON	2008/10/09 11:29
L7	119	"workforce" near2 plan\$	US-PGPUB; USPAT	OR	ON	2008/10/09 11:30
L8	1	6 and 7	US-PGPUB; USPAT	OR	ON	2008/10/09 11:30
L9	3856	((generat\$ or collect\$) near5 (report\$ or information or history)) near6 (switch)	US-PGPUB; USPAT	OR	ON	2008/10/09 11:49
L10	519	((generat\$ or collect\$) near5 (report\$ or information or history)) near6 ((call adj center) or ACD)	US-PGPUB; USPAT	OR	ON	2008/10/09 11:50
L11	37	9 and 10	US-PGPUB; USPAT	OR	ON	2008/10/09 11:50
L12	1	7 and 11	US-PGPUB; USPAT	OR	ON	2008/10/09 11:50

L13	1642	(monitor\$) near6 (((call or service) adj center) or ACD)	US-PGPUB; USPAT	OR	ON	2008/10/09 12:01
L14	4	7 and 13	US-PGPUB; USPAT	OR	ON	2008/10/09 12:02
L15	23	11 and 13	US-PGPUB; USPAT	OR	ON	2008/10/09 12:03
L16	76	(monitor\$) near5 ((multiple or plurality) near6 (ACD or ((call or service) adj center)))	US-PGPUB; USPAT	OR	ON	2008/10/09 12:10
L17	6	((monitor\$) near5 ((multiple or plurality) near6 (ACD or ((call or service) adj center)))) near7 (performance or schedule or report)	US-PGPUB; USPAT	OR	ON	2008/10/09 12:11
L18	0	7 and 16	US-PGPUB; USPAT	OR	ON	2008/10/09 12:13
L19	54	3 and 16	US-PGPUB; USPAT	OR	ON	2008/10/09 12:13

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